

Cybage helped a leading automotive parts and accessories retailer in the U.S. increase its order fulfillment efficiency by 2X

## About the Client

A leading US-based online retailer of aftermarket automotive parts and accessories

Offers a wide selection of new, high quality auto parts for car repair, maintenance, and collision as well as accessories at a budget-friendly price

Has 25+ years of experience and has delivered 50 million parts nationwide

## Business Needs

Implement a solution to lower operational costs and increase efficiency

Integrate with OMS to ensure priority order fulfillment

Enhance demand forecasting capabilities

Provide a successful returns management solution

## Solutions

Implemented Korber WMS Solution

Standardized omnichannel commerce systems

Integrated Order Management System (OMS) with WMS

Deployed Microsoft BI solution coupled with WMS, OMS, CRM, and existing demand forecasting tool for enhanced demand forecast

## Technology Stack



## Business Benefits

**Increased** order fulfillment efficiency by 2X

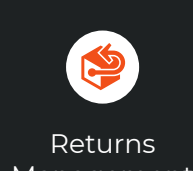
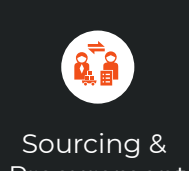
**Reduced** shipping and operational costs

**Boosted** productivity with customizable warehouse workflows

**Enhanced** inventory visibility and ensured smooth order tracking

**Improved** demand forecasting through customized dashboards and reports

## Cybage Supply Chain & Logistics Services



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