

Leading Global Travel & Hospitality Platform Moves to AWS, Achieving Greater Resilience, Cost Savings, & Agility



About Client

The market-leading travel and hospitality platform has **20** years of market presence across **100+** countries globally. Travelers can leverage the full-service platform to plan and book trips online. Over a million real-time messages are processed per second to offer a wide range of booking services.

Business Challenges

- Develop innovative solutions with **improved time-to-market**
- Improve scalability for **processing high volumes of data**
- Ensure **improved user engagement** with better scalability
- **Autoscale and offer seamless elasticity** for global seasonal demand
- Predict demand and supply for **higher value realization through AIML**
- Deliver **better personalization** by adapting to user preferences

Our Solutions

- **Implemented AWS Cloud Native tech stack** for operational resilience
- **Empowered an event-driven, microservices-based architecture** for scalability
- **Executed an API-first strategy** for better platform reachability & monetization
- **Enabled real-time stream analytics** processing for refined insights
- **Democratized Artificial Intelligence** across the platform
- **Delivered developer-empowered DevOps** pipelines

Results

5x increase in Innovations delivery

360x acceleration in the data analytics process

10x improvement in operational efficiency & reliability

30% increase in productivity for the infra support team

~33 % reduction in partner onboarding time

Operates across **6 different** AWS regions serving a global customer base