

## Pioneering technology for modernizing airline commerce!

A market-leading technology provider of the global airline industry achieved commercial success through our ultra-modern suite of technology solutions

## **About** the Client



Innovating technology that's modernizing airline commerce



IATA Level 4 certified Open Connect API



Pioneering NDC and enabling real-world NDC order delivery, to invest in Artificial Intelligence and Machine Learning for data-driven retailing

Leading SaaS



International customer base representing more than 25% of global **BPs** 

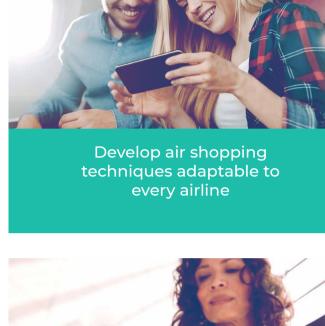


platform for new generation retailing and distribution

## Business Requirements









# **Solutions**

Business



seamless workflows, thus reducing the shopping response time

the application of filters and create







Our

**Impact** 





Improved customer satisfaction with 99% SLA maintained for pricing support



Air shopping time minimized from 15 minutes to 3

Consistent development of new features and enhancements led to the organization being recognized as first NDC company to receive Level 4 (Full offer & order management) Certification from IATA

enabling bottom-line saving of 48K USD per year

Complete booking process reduced from 12 minutes to 7 minutes for an airline, achieving a quicker booking time &

### SoapUl pported by SMARTBEAR Test Case Automation

Technology

Stack



**QA Tools** 

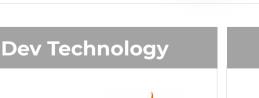






**QA Technology** 

**Jenkins** 





**Visual Studio** 

**Team Services** 















# Cybage Travel and Hospitality



Lodging







Retailers



Consolidators



**MICE** 



Specialty

Lodging

Delivering innovation at pace!

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