Tech transformation of a leading **HCM PLATFORM**

that supports over 300 payroll firms across USA





A market leader in licensing cloud-based payroll benefits and HR technology.



About the CLIENT

Products and services include payroll & tax, time & attendance, benefits enrollment, ACA, human resources, mobile apps, reports & analytics, employee onboarding, applicant tracking, and other business management tools.

Business NEEDS



- Transform the outdated technology and UI for improved customer experience
- Reduce the high processing **COSTS** incurred due to third-party sourcing
- Improve IOW app performance that leads to customer dissatisfaction
- Simplify Critical workflows that lead to low accessibility

Tools & Technology

- Accomplished tech transformation of the existing mobile application from legacy stack to React Native
- Delivered brand new UI with old features intact while providing greater UI optimization and improved customer experience
- Developed key solution for tax filing with the IRS, completely removing dependency on third-party companies
- Did a complete overhaul of employee application by developing an engaging and highly accessible UI



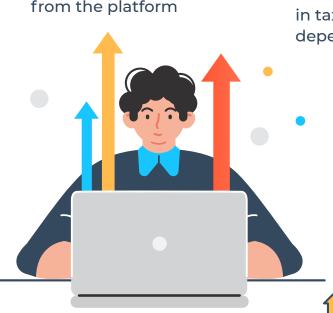
People & Processes

- Designed and developed the architecture, technical and functional solution, and use cases
- Architected, developed, and integrated functional and non-functional tests in CI pipeline for Continuous Testing
- Implemented mature product management practices and ALM practices implementation

Business IMPACT



125000+ users are now filling 1095C directly from the platform



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100% cost savings in tax filing processes due to no

dependency on third-party companies



Always available and highly configurable



Transformed HCM platform now supports 300+ clients across the USA



conversions as SBOs are using new CX

for selling

High on performance,

scalability, stability, and recoverability

TECHNOLOGY Stack







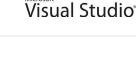


MASP.NET

Frameworks

Languages and •









Cloud Platform • and Services

Tools •







Microsoft Azure



















Research













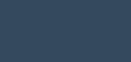






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Digital

Security







Systems

Developing next-gen HRMS PLATFORMS for effective HR operations