



IMPACTING BUSINESSES LOGISTICALLY

Implementation for 110 sites

WMS

labour costs by over **25%**

Reduced

sites with a total size of **18 million** sq. ft.

Enhanced support for

Annual maintenance cost reduced by **20%**

support costs by **30%** per users Picking/packing

Reduced its IT

proficiency increased from 25 lines/hour

to 75 lines/hour





logistics solutions provider headquartered in The Netherlands.

THE CLIENT

A leading transportation and

Speedy client Improve the KPIs of operations team migration from

THE BUSINESS NEED

Comprehensive IT support to client's warehouse

old to new WMS

operations team Increase IT support from 9-hour to 24x7 support

capabilities

Expand order

fulfillment





through multiple channels.

Constantly changing shifting and

logistics requirements Identify and eliminate manual workflows

that were prone to errors

Master data creation for new warehouse, location,

SDLC implementation _____

to streamline WMS development

CYBAGE INVOLVEMENT

license plate, and various client rule setup

13000 hours

Client onboarding and migration to

dedicated to engineering engagement

new WMS application



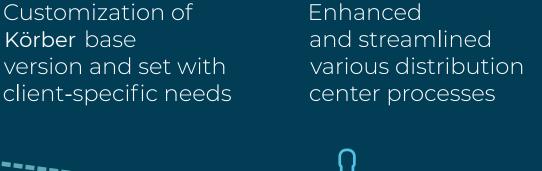
WMS

CUSTOMIZATION AND MIGRATION



Customization of

Körber base



Customization of

EDI interface and

validating TP codes

尽勿

区划



Incident Release management and request Production & UAT Deployments management CAB approvals for new release.

24X7 IT ONLINE

OPERATIONS

SUPPORT

Problem Hypercare support during onboarding of management new clients to Körber

Onsite support during the absence of client's inhouse engineer





Database:

SQL Server

















Ticketing Tool:

servicenow



















Management

(ServiceNow)

LET'S EXPLORE NEW POSSIBILITIES