

# Cybage revamped a Magento-based omnichannel commerce solution

for a leading Kuwait-based electronics retailer to support

its growth, flexibility,

and scalability



#### **About the Client**

Owns and operates a leading multi-brand electronics retail chain in Kuwait with a collection of over 300 global brands

Multi-billion dollar conglomerate with operations in 40 countries

Holds diverse portfolios with 30+ businesses. including manufacturing, retail, automotive, and travel

## **Business Needs**



Integration of existing brick-andmortar stores and faster onboarding of sales channels



Improve order

processing



Integration of disparate and disconnected legacy systems

**Improve** visibility across systems for better decision making



**Improve** redundant and inefficient process workflows





### Solutions

Did successful implementation of proven tools and techniques to identify common coding errors and addressed them at the testing stage

Did an extensive architectural review to consolidate thirdparty application functionalities in Magento

Leveraged a variety of solutions to improve website performance, such as page load time



UX revamp of multi-lingual e-commerce channel along with customer-centric feature implementations



Re-engineered catalog and order management systems

legacy stores,

back-office and

external systems

# **Technology Stack**

Framework -

Languages and



Magento<sup>®</sup>





Databases -



**Business Benefits** 



roadmap

defined e-commerce



synchronization process



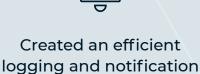
for offline and online channels



utilization lead to improved order processing time



efficiency with a renewed focus on scalable architecture



mechanism

# Cybage Digital Retail Capabilities



**Transformation** 







Apps







Integrations



Solutions





**Hybris Solutions** 

(Ä)

**Building future-ready commerce solutions** 



Solutions



